

## PRIVACY POLICY “CONNECTS”

Welcome to Connects. Connects is a matchmaking platform between individuals and companies which are either affiliates of a Chamber of Commerce and/or a Trade associations or that joins the network on an independent basis.

For the purposes of this document, the Chambers of Commerce, Trade associations, and/or Business associations part of the Connects Network shall be referred to as “Members of the Connects Network” when their members shall be referred to as “Affiliates”.

The Connects platform is developed by TIAO SA, a company duly incorporated under Belgian Law with headquarters at Avenue des Saisons 118A, 1050 Brussels. TIAO has licensed the use of its Platform to the Members of the Connects Network, in order to for them to be able to provide you with an access to the Connects platform.

The list of the Members of the Connects network are available on the website.

The Member of the Connects network which provides you with the license to use the Connects Platform shall also be considered as your Data Controller and TIAO shall be considered as the Data Processor.

This page contains full information about our privacy policy regarding how your Personal Data is collected and processed by the Members of the Connects Network and/or TIAO (Hereaftered referred to as “**We**”).

### 1/PERSONAL DATA COMMUNICATED ON CONNECTS

As used in this privacy policy, the term “**Personal Data**” means information that identifies you personally, alone or in combination with other information available to CONNECTS and has the same meaning as set out in the REGULATION (EU) 2016/679 OF THE EUROPEAN PARLIAMENT AND OF THE COUNCIL of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation).

You shall have sole responsibility for and warrant the legality, reliability, integrity, accuracy and quality of Your Personal Data as well as the Personal Data of any other person inputted by you for the purpose of using Connects.

Consequently, you warrant that you are entitled to input your Personal Data and to transfer your Personal Data to Connects so that We may lawfully process and transfer your Personal Data in accordance with the present privacy policy as well as with any national and/or international privacy and data protection applicable legislation;

You shall ensure that the relevant third parties have been informed or have given their consent to, such processing, and transfer as required by all applicable privacy and data protection legislation.

Connect is a tool developed by TIAO for the Members of the Connects Network in order to create new business opportunities by connecting their affiliates and/or other independent members to an even wider network of chambers of commerce, trade associations, and/or businesses across the world.

To that aim, We collect information about you and/or your business when you register with us and create a member account. We also collect information when you complete your profile and provide feedbacks, comments, posts on the Connects platform. Website usage information is collected using cookies.

When you register and/or complete your profile, We may collect fields of information about you and your company such as, but not limited to:

- Company name
- Company registration number
- VAT number
- Main contact person name and function
- Company address details
- Company phone number
- Company email
- Company website
- Company legal form
- Company foundation year
- Company sector
- Import areas, import countries
- Export areas, export countries
- Number of employees
- Company turnover
- Language code

Among those informations, some may be considered as Personal Data such as the name of a person, email, phone and/or address.

## **2/HOW WE WILL USE YOUR PERSONAL DATA**

We collect information in order to

- process your Membership and create your Member account;
- Inform other members companies of the Connects platform about your company;
- Communicate business opportunities to members;
- Transfer your Data to Third parties (subcontractors, partners, employees, agents, etc..) involved in the processing of your Personal Data

We may enrich certain fields of data provided by you with data obtained from our carefully selected Strategic Partner "KOMPASS" (KOMPASS International SA, 66 Quai du Maréchal Joffre, 92400 Courbevoie, France).

By doing this we aim to facilitate the accuracy, validity and completeness of Your Personal Data in your profile. The editorial control of Your Personal Data remains entirely with you. At any point in time you can decide to edit or delete the Personal Data that has been used to enrich your profile.

### **3/ACCESS TO YOUR DATA**

You have the right to request a copy of the information that we hold about you and the right of limitation of their processing.

We want to make sure that your personal information is accurate and up to date. You may ask us to correct your Personal Data if you think it is inaccurate.

You also have the right of removal of your Data.

You have the right to ask our services to transfer your personal data easily from one IT environment to another in a safe and secure way, without hindrance to usability. To do so, we will transfer you the data in a structured, commonly used and machine readable form, such as CSV files.

Your right may be exercised by contacting us to the following address: TIAO SA – Avenue des Saisons, 118A – 1050 Brussels – Belgium.

Before replying to a request, we may invite you to identify yourself.

### **4/COOKIES**

Cookies are text files placed on your computer to collect standard internet log information or a visitor behaviour information. This information is used to track visitor use of the website and to compile statistical reports on website activity. For further information visit: [www.aboutcookies.org](http://www.aboutcookies.org)

You can set your browser not to accept cookies and the above websites tell you how to remove cookies from your browser. However, in a few cases some of your website features may not function as a result.

### **5/OTHER WEBSITES**

This privacy policy only addresses the use and dissemination of information that was collected from you through your use of the Connects platform. If you access another website through a link from the Connects website, different policies may apply to any personal information you provide to that website's sponsor.

We do not control the privacy policies of third parties and disclaims any responsibility for the use or dissemination of personal information you provide to a third party.

### **6/CHANGES TO OUR DATA PRIVACY POLICY**

We keep our privacy policy under regular review and we will place any updates on this webpage. This privacy policy is dated 29<sup>th</sup> of July 2019.

## **7/DISCLOSURE OF YOUR DATA**

We may be required to disclose Your Personal Data or any part of it by a court order or to comply with other legal or regulatory requirements. We will use reasonable efforts to notify you before so doing, unless We are legally restricted from doing so.

## **8/SECURITY MEASURES**

We take precautions to ensure the security of your Personal Data. Unfortunately, no electronic communication over the Internet can be guaranteed to be 100% secure. While our endeavours to protect Your Personal Data, We cannot warrant the security of any information that you input and you do so at your own risk.

## **9/INVALIDITY**

To the extent that any provisions of this Data Privacy Policy are held to be illegal, invalid or unenforceable, then such provisions shall be severed and deleted without affecting the enforceability of the remaining provisions.

## **10/ CONSERVATION OF YOUR DATA**

We may store your personal data for 2(two) years from the date of the termination of your subscription.

## **11/ RIGHT TO LODGE A COMPLAINT**

Without prejudice to any other administrative or judicial remedy, you have the right to lodge a complaint with your national supervisory authority, in particular in the State of your habitual residence, place of work or place of the alleged infringement if you consider that the processing of your Data infringes your applicable national privacy and data protection legislation.

## **12/HOW TO CONTACT US**

Please contact us, if you have any questions about our Privacy Policy or any other information we hold about you, send your request to [privacy@connects.world](mailto:privacy@connects.world)